



Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and new features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

1. [User Rights No Longer Used for WebConnect](#) – User Rights will no longer be used for the WebConnect feature. However, WebConnect access is still protected by use of credentials. There are no changes to WebConnect functionality with this enhancement.
2. [Speed Optimization in TBW/TUW](#) – Steps have been taken to improve the amount of time required to open TBW/TUW.

1. User Rights No Longer Used for WebConnect

To improve the amount of time required to open TBW/TUW, User Rights will no longer be used for the WebConnect feature.

However, **WebConnect access is still protected by use of credentials**. A user cannot use WebConnect without a valid Username and Password.

There are no changes to WebConnect functionality with this enhancement. Users with access to WebConnect can continue to use it in the usual way.

When accessing User Rights (through Tools, Administrative, User Manager, Rights), you will notice that the **WebConnect section** has been removed from the User Access Rights window.

Agency: 1 Test Agency Ltd. Branch: 1 Main Branch Department: 1 Main Department User Name: Administrator

General Accounting

Item	New	Edit	Delete	Delete Posted	View	Print
Lists - Vendors	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Lists - Void Cheque Reason Codes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
No Producer Filter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Policy Image	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mass Producer Change	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Word Processing						
Word Processor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Word Processor Custom Inserts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Word Processor Templates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

WebConnect section has been removed

With this change, enabling User Rights is no longer applicable when WebConnect is set up in TBW/TUW. When setting up WebConnect, please enter valid credentials as usual in the WebConnect Setup form (through Tools, Options, WebConnect).

2. Speed Optimization in TBW/TUW

Additional steps have been taken to improve the amount of time required to open TBW/TUW. This improvement will be especially noticeable in offices with multiple ABDs (Agencies, Branches, Departments).

You will notice this performance optimization once the TBW Update Utility has been run.

[Return to Contents](#)

Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at 1-888-291-3588 (toll-free telephone) or clientservices@cssionline.com.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.