



28 January 2016

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) has made the following change to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

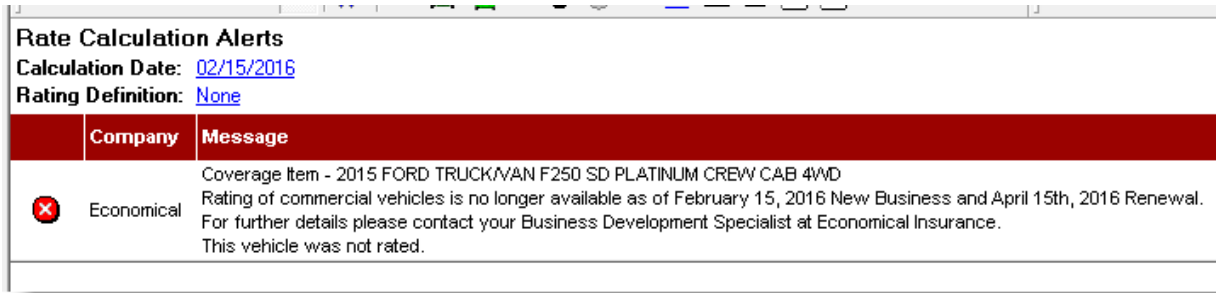
1. [Commercial Vehicle Rating No Longer Available for Economical \(AB and ON\)](#) – Brokers in Alberta and Ontario who write business with Economical will no longer be able to rate commercial vehicles in TBW and TUW.


1. Commercial Vehicle Rating No Longer Available for Economical (AB and ON)

Effective February 15, 2016 for new business and April 15, 2016 for renewals, brokers in Alberta and Ontario who write business with Economical will no longer have access to rating of commercial vehicles in The Broker's Workstation and The Underwriter's Workstation.

If you attempt to rate a commercial vehicle with Economical with an effective date on or after February 15 for new business or April 15 for renewals, an alert will display to remind you that rating of commercial vehicles is no longer supported by Economical in TBW and TUW (see Figure 1.1).

(Figure 1.1)



Rate Calculation Alerts	
Calculation Date:	02/15/2016
Rating Definition:	None
Company	Message
 Economical	Coverage Item - 2015 FORD TRUCK/VAN F250 SD PLATINUM CREW CAB 4WD Rating of commercial vehicles is no longer available as of February 15, 2016 New Business and April 15th, 2016 Renewal. For further details please contact your Business Development Specialist at Economical Insurance. This vehicle was not rated.

Please contact your Business Development Specialist at Economical for more information.

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



To unsubscribe from our email notifications and updates, please contact us at info@cssionline.com or reply to this email.