



12 February 2015

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: February 16, 2015 Hours of Operation

Please note that CSSI Client Services hours of operation on Monday, February 16, 2015 (Louis Riel Day / Family Day in parts of Canada) will be <u>8:00 a.m. to 5:00 p.m. CT</u>.

Normal hours of operation will resume on Tuesday, February 17.

Please share this information with the appropriate TBW/TUW users in your office(s). For further assistance, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and/or The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.

