

10 February 2014

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: TBW One-Touch RIBO Form 1 Report

Custom Software was pleased to announce the production release of the one-touch RIBO Form 1 Report in November 2013. Our new RIBO Form 1 training video, which will give you a high-level overview of the report, can be viewed here: <http://youtu.be/w1Q-xSu3 Co>

The TBW RIBO Form 1 Report function consists of a setup and account mapping system where organizations can design one or more report specifications, say, per reporting unit. Then, at reporting time, the required report specification is selected, updated with the appropriate reporting date, and the report is run. In just a few moments, TBW will provide the RIBO Form 1 Report in a PDF ready for printing, signing, and submission. The good-form report is accompanied by a text file that details the calculation of the various amounts presented on the report and a full listing of the over-90-day receivables for validation purposes.

This report is so quick and easy that it can be run any time as an internal spot check of your trust position.

Please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) for assistance or with any questions you may have.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)