



3 September 2014

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancement to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

1. [SGI Online Quoting for Farm Policies \(SK\)](#) – Brokers in Saskatchewan who write business with SGI CANADA can now access SGI CANADA's Online Quoting directly from TBW and IntelliQuote for farm policies.

1. SGI Online Quoting for Farm Policies (SK)

Brokers in Saskatchewan who write business with SGI CANADA can now access SGI CANADA's Online Quoting directly from TBW and IntelliQuote for farm policies. This integration of IntelliQuote with SGI CANADA's web service allows the broker to view web-service-based premium calculations for farm policies in IntelliQuote.

Please note the following when using the Quoting Tool for farm policies:

- Online rating will be for Primary Dwelling Home and Endorsements ONLY for Farm policies, in addition to the Homeowners and Endorsements for Homeowners policies already available. Other dwelling types will still be rated through TBW's rating engine.
- Brokers can quote up to 45 days in advance with the Quoting Tool.

- Please ensure the Agency, Branch, and Department match what was set up for the Broker Number for SGI CANADA under Insurance Companies in TBW Lists.
- Please use the policy number for all renewals to ensure the correct loyalty and claims free discounts are applied.
- If items in the quote are changed (e.g. year built or postal code), this may cause rate capping to drop and new rates to apply. If the rate cap is lost due to a correction of previously inaccurate information, an underwriter may be able to reinstate the cap. Please contact the underwriting department at 306-775-6616.
- For more information, please refer to the Rate Manual cover letter of January 1, 2014.
- If you have any questions regarding the SGI Online Quoting feature, please contact your SGI CANADA Personal Lines representative for assistance.

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding this feature or need further assistance in its usage, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)