



24 April 2014

**To: Users of The Broker's Workstation and/or The Underwriter's Workstation**

Dear Valued Client:

**Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes**

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and newest features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

## *Contents*

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1. [Intact Rating Enhancements \(BC\)](#) – Intact has enhanced their perils-based rating for homeowners, additional residence (home), and seasonal dwelling broad policy.

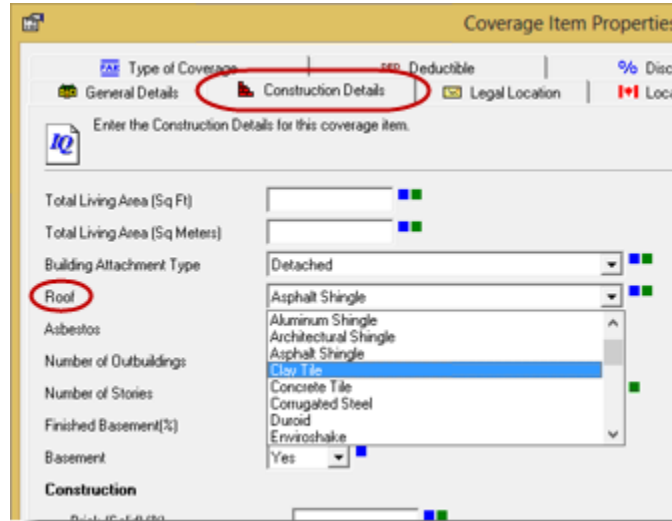
## **1. Intact Rating Enhancements (BC)**

Intact has enhanced their perils-based rating for homeowners, additional residence (home), and seasonal dwelling broad policy, and brokers in BC who write business with Intact will have access to these enhancements effective May 1, 2014 for new business and renewals.

To accommodate these enhancements, additional options and fields have been added in TBW for Construction Details and Sewer Back-Up as follows.

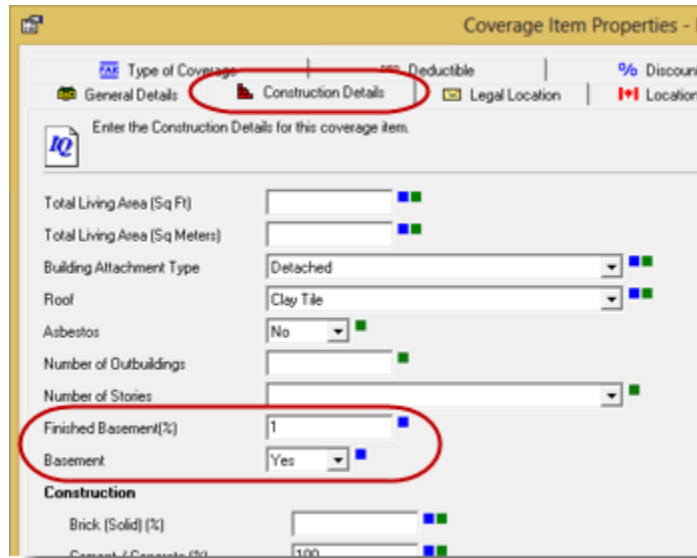
- **Roofing Material** – Additional items (*Clay, Concrete, Slate, and Rubber*) have been added to the **Roof** drop-down menu on the Construction Details tab (see Figure 1.1).

(Figure 1.1)



- **Basement and Finished Basement (%)** fields are now available on the Construction Details tab (see Figure 1.2).

(Figure 1.2)



- A **Tankless Water Heater** drop-down menu is now located in the **Plumbing** section on the Construction Details tab (see Figure 1.3).

(Figure 1.3)

The screenshot shows the 'Coverage Item Properties' window with the 'Construction Details' tab selected. The 'Plumbing' section is expanded, showing various material percentages and a dropdown menu for 'Tankless Water Heat' which is circled in red. Other sections like 'Updated Heating (%)', 'Partial Upgrade Description', and 'Outside Wall Coverings' are also visible.

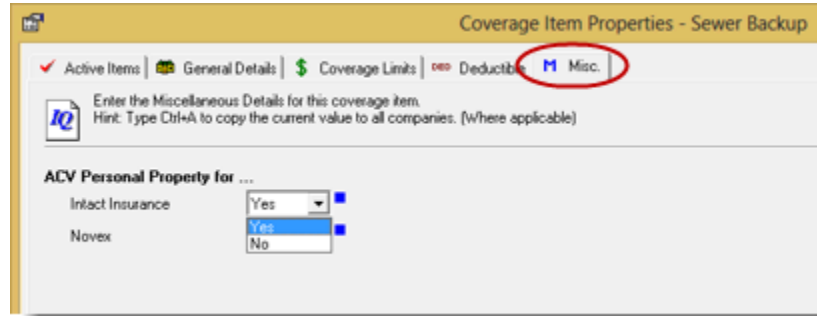
- The **Exterior Wall Finish/Outside Wall Coverings** section has been enhanced with additional options (*Stucco, Brick Veneer, Solid Brick, Stone Veneer, Solid Stone, Cement Fiberboard, and Cement Fiber Shingles*) (see Figure 1.4).
  - Please note the Exterior Wall Finish must be over 50%.

(Figure 1.4)

The screenshot shows the 'Coverage Item Properties' window with the 'Construction Details' tab selected. The 'Outside Wall Coverings' section is expanded, showing various material percentages and a dropdown menu for 'Tankless Water Heat' which is circled in red. Other sections like 'Updated Heating (%)', 'Partial Upgrade Description', and 'Plumbing' are also visible.

- The **Actual Cash Value Personal Property** option has been added to Sewer Back-Up.
  - After selecting the Coverage Limit and Deductible for Sewer Back-Up in the Coverage Item Properties window, click the **Misc.** tab and make the appropriate selection in the **ACV Personal Property** drop-down menu(s) (see Figure 1.5).

(Figure 1.5)



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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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