

7 November 2013

**To: Users of The Broker's Workstation and/or The Underwriter's Workstation**

Dear Valued Client:

## **Re: November 11, 2013 Hours of Operation**

Please note that CSSI Client Services hours of operation on Monday, November 11, 2013 (Remembrance Day) will be **8:00 a.m. to 4:00 p.m. CT.**

Normal hours of operation will resume on Tuesday, November 12.

Please share this information with the appropriate TBW/TUW users in your office(s). For further assistance, please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using **The Broker's Workstation** and/or **The Underwriter's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.



**Microsoft** Partner

Gold Independent Software Vendor (ISV)