



16 November 2011

**To: The Broker's Workstation Users**

Dear Valued Client:

**Re: Update Document Released November 10, 2011**

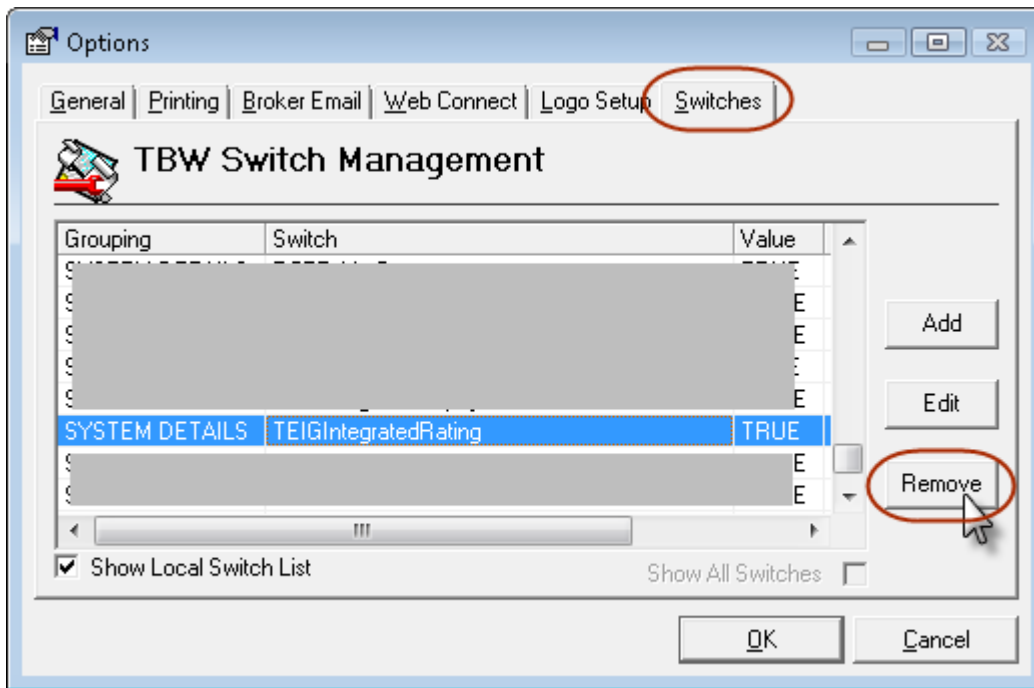
On 10 November 2011, we released a document outlining the IntelliQuote software update required for the changes The Economical Insurance Group (TEIG) is making to its Homeowners rating structure for Economical Insurance and Waterloo Insurance.

In this document, we asked that you add a switch in TBW; however, this switch is not required for the functionality to work appropriately and at the correct time. **As such, please delete this switch from your system as soon as possible.**

To remove the switch,

1. Open **TBW**.
2. To remove the switch,
  - a. Click **Tools, Options**.
  - b. In the **Options** dialog, click the **Switches** tab.

- c. On the **Switches** tab, click the **TEIGIntegratedRating** switch, and then click the **Remove** button.



- d. Click **Yes** in the **Confirm Delete** dialog to delete the switch.
  - e. Click **OK** in the **Options** dialog.
3. Close **TBW**, and run the **TBW Update Utility**.

Please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone) for assistance or with any questions you may have.

Thank you for using **The Broker's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.

