



8 June 2009

To: The Broker's Workstation Users

Dear Valued Client:

Re: Important Communication for TBW Clients

On 4 June 2009, CSSI requested that no changes be made to any Broker Item in TBW Lists until further notice, due to a concern with such changes affecting related client folders.

Please note that this issue has been resolved as of 8 June 2009. Please ensure that the TBW remote update has been run. You can make any necessary changes to any Broker List Item.

However, please remember that any client folder details that were affected by this issue will need to be corrected manually.

Please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) for assistance or with any questions you may have.

Thank you for using **The Broker's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.

