



25 May 2009

To: The Broker's Workstation Users

Dear Valued Client:

Re: Important Communication for I-Biz Brokers

On Tuesday, May 26, The Wawanesa Mutual Insurance Company will be implementing a number of changes to enhance the I-Biz feature.

To ensure that your I-Biz uploads and downloads will continue to work properly, please update *The Broker's Workstation* today, Monday, May 25, 2009. Without running this update, your I-Biz uploads / downloads may not function properly.

Please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) with any questions you may have.

Thank you for using **The Broker's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.

