

CSSI Newsletter

Issue 11 – Summer 2013

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We apologize for the delay in the Summer Newsletter. Much like summer itself this year, it is late to arrive! Please check out the Upcoming Events section below to see the conventions we are attending this fall. The Sales and Executive team looks forward to catching up with many of our clients during these events.

President's Message

We are pleased to report that we now have brokers from right across Canada in every region we do business signed up and using our I-Client online rating product. If you have not yet had an opportunity to see this product, please contact a member of our Sales Team, and they can book a short demo for your brokerage.

Scott Andrew, President and CEO, CSSI

What's New

Client Services

A list of Companies currently offering eDocs functionality, some tips for entering license suspensions/lapses in Auto IQs, plus other important reminders and how to contact our Client Services Team... [More](#)

Sales & Marketing

The Sales & Marketing Team has been busy this summer revisiting all of the new brokers who have joined our TBW/TUW family, and making new sales, as well... [More](#)

Release Update

Upcoming Releases

Soon-to-be-released features include Foreign Currency capabilities, Budget management and reporting, an EFT Missed Payment Report, and more... [More](#)

Product Updates

View details about our many recent product updates on the *Updates* page of our TBW website ... [More](#)

Press Releases

CSSI announces eDocs functionality with Aviva

"Custom Software Solutions (CSSI) is pleased to announce the addition of Electronic Document Transfer (eDocs) functionality with Aviva Canada Inc. eDocs is the ability to transmit documents seamlessly and electronically via CSIONet..." [Read the article](#)

Industry News

Aviva deploys National eDocs Solution (News Release, June 20, 2013)

"Aviva Canada, one of the country's leading providers of home, auto, recreational vehicle, group, and business insurance, is pleased to announce its launch of a national eDocs solution..." [Read the article](#)

Upcoming Events

The CSSI Executive and Sales Team will be attending the following upcoming events:

- ✧ **SEPTEMBER 25 - 26, 2013 - Atlantic Brokers Convention** in Halifax, Nova Scotia
- ✧ **OCTOBER 17 - 19, 2013 - IBAS Convention** in Saskatoon, Saskatchewan
- ✧ **OCTOBER 23 - 25, 2013 - IBAO Convention** in Toronto, Ontario

Upcoming Training

Our online broker training sessions will be offered on the following dates:

- ✧ **SEPTEMBER 10 - 12 & 24, 2013**
- ✧ **OCTOBER 8 & 17, 2013**
- ✧ **NOVEMBER 13 & 14, 2013**

Please contact us at training@cssionline.com for more information or to register for training.

Available Training Sessions

- Get Started with The Broker's Workstation
- Get Working with Property Insurance
- Get Working with Auto Insurance
- Accounting Administration
- Accounting on The Broker's Desktop
- Accounting on The Accountant's Desktop

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